United States Postal Service®

INDUSTRY*ALERT*

November 10, 2020

INCIDENT # INC000005457662: Reporting Issue - *Enterprise Payment System (EPS)*

A reporting issue has been identified with EPS Release 4.1.0.0 in which transactions were duplicated for EPS Debit accounts.

Impacted mailers with EPS Debit accounts will see duplicate transactions on their account for mailings finalized on Sunday, November 8, 2020 only.

NOTE: Incident #INC000005457662 *has no financial impact, this is a reporting and display issue only.*

ALM 1757 will run on Sunday, November 15, 2020 to resolve the reporting issue.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (*1-800-522-9085*).

We apologize for any inconvenience.

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